

PLANNED PRACTICAL REVIEW FOR FINANCIAL INSTITUTIONS

Incident & Reporting Process Check

Check whether information, responsibilities and decisions align during an IT incident. A specific scenario reveals where your process can improve.

2.5 days

One fixed, consecutive block

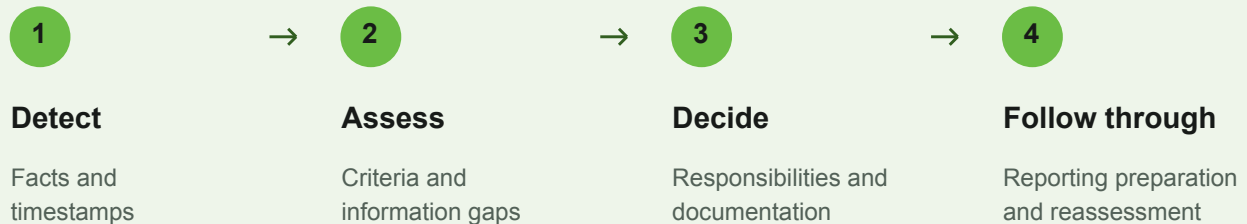
1 process

One scenario in one company

Up to 8 people

One joint working day

ONE AGREED SCENARIO MAKES THE HANDOVERS VISIBLE



Clarity before the next incident

- Identify information gaps and unclear responsibilities.
- Work through classification, escalation and reporting preparation together.
- Document decisions clearly and prioritise improvements.

For IT operations, incident management, information security, compliance and operational risk management leads.

ON SITE IN DACH AND THE NETHERLANDS · TRAVEL AND HOTEL INCLUDED

PACKAGE PRICE FOR THE SCOPE DESCRIBED

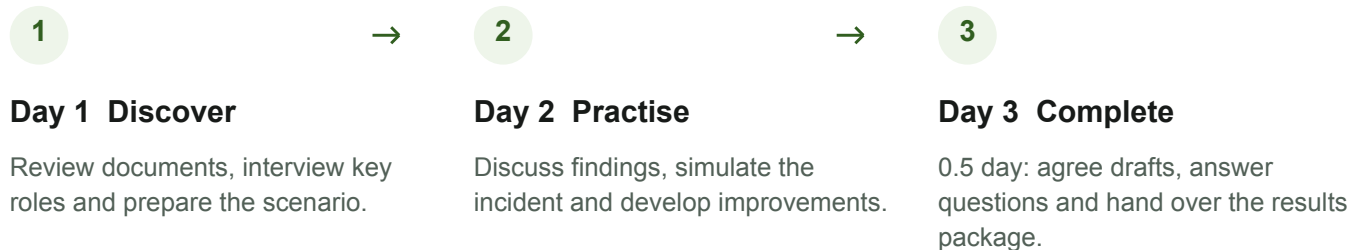
€6,900

net, plus applicable VAT
Fixed price including preparation and results

SCOPE AND WORKING TOGETHER

What the package includes

One incident and reporting process, one scenario and up to five documents totalling no more than 50 pages. All results are ready by the end of the 2.5-day block.



Your results package

- A process outline and a concise findings report of four to six pages.
- A prioritised action list with proposed owners.
- One draft template of up to two pages for information handovers or decisions.

What to prepare

Provide process, role, classification and communication documents within the agreed scope before the block begins. Make a process owner available, allow up to two short interviews on day 1 and involve the key roles on day 2. Optionally, provide an anonymised past incident.

Scope and additional services

A planned specialist review. One selected template is jointly revised as a draft. Further scenarios, new analyses and additional revision rounds require separate assignments. Emergency incident support, on-call availability and operational reporting are not included.

Delivery: All phases take place on site at one client location in Germany, Austria, Switzerland or the Netherlands. No more than 2.5 consecutive service days, including handover and up to 60 minutes of questions on day 3. Return travel and necessary overnight accommodation are included in the fixed price.

Agree the assessment criteria in advance; for DORA, particularly Articles 17-20 and Regulations (EU) 2024/1772, 2025/301 and 2025/302. Specialist findings without a formal assurance opinion.

Discuss a suitable date and scope

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